



Privacy and Security

Privacy of Sensitive Information is Protected While Continuity of Operations is Assured



PageMinder's client information is stored in a state of the art server in a "hardened environment," which has controlled proximity access and around the clock security 365 days a year. There is multiple exterior and interior security surveillance with six cameras feeding to tape 24 X 365

Several physical layers of security protect the bank-like vault that stores PageMinder data. Human access throughout the building is controlled by Picture ID Proximity Cards. The access log files for the building entry, hallways, staircase and room are recorded and monitored daily.



The data center has an advanced fire suppression system and is fully monitored by a commercial fire alarm with 16 sensors.

The data center has a dedicated electrical transformer and redundant power supplies from two separate power company sub-stations, a back-up generator, as well as backup HVAC service

There is dual redundant internet access and redundant local loop telephone service with on-site switches with two different telephone services

The main PageMinder server has dual motherboards and triple redundant mirrored hard drives. Software has multi-level User ID and password protection, along with other access control measures

On-site technical support is provided 24 hours a day, 365 days a year

Data is backed up continuously on-site and is stored both on-site and off-site readily available for disaster recovery

All web communications are transmitted in 128-bit encryption using one of the Federal Data Encryption Standard's encryption forms

PageMinder 

www.pageminderinc.com